



### At Cornerstone of Recovery, healing from drug and alcohol addiction begins with the portrait hanging on the wall in the company's boardroom.

It's a painting of my father, the late Bill Hood, who was a beaten and broken man when he first got sober ion 1979. He didn't invent the recovery process, but his background in business and his competitive, adventurous spirit

allowed him to take his gift of sobriety and turn it into a physical facility and program that's become one of the most respected treatment centers in the nation.

Patients from all over the country travel to East Tennessee for treatment at Cornerstone, Our

treatment philosophy, individualized treatment plans, patient-centered approach, focus on customer service and our dedication to excellence are some of the reasons people choose Cornerstone.

At Cornerstone of Recovery, we believe in new beginnings and the chance for

a better tomorrow. We've assembled a multi-disciplinary team of experts, including board-certified doctors, R.N.'s, licensed therapists and recovery mentors to ensure patients the best opportunity at lifelong recovery. Since

1989, we've worked hard to keep my father's dream of providing affordable, quality treatment alive and well. Achieving success requires a strong foundation, and a strong foundation begins with a cornerstone that is carefully placed, solid and true. You'll find all the

skills, tools and materials you need to build a successful, sober life at Cornerstone of Recovery.

Yours in Recovery,
John Hood
Vice President and our founder's son



#### **Programs & Services**

Cornerstone's caring staff, proven programs and services give patients and their families the best opportunity to reclaim their lives. Our patients come from all walks of life with diverse backgrounds yet a common thread binds them together; addiction to alcohol and other drugs. A 12-step program serves as the foundation to establishing and continuing lifelong recovery. We are committed to assisting our patients with the myriad of life problems that often accompany and sometimes even predate their addiction. This means thoroughly assessing each of our patients for co-occurring disorders (such as depression, anxiety, and other psychiatric conditions). We address these issues and treat problems related to trauma, grief, relationships and other painful life experiences.

I was in a dark, dark place.

Cornerstone provided me
with the tools and support
I needed to discover who I
truly am at my core. Today,
I am sober, reasonably
happy, and free from active
addiction. I am grateful.

— SHEPARD B.



#### **5 Day Evaluation Process**

Many of our clients are genuinely unsure if they are, in fact, addicted to alcohol and other drugs. Our highly-experienced medical staff and assessment process will provide an accurate diagnosis along with recommendations for follow-up care. This will help individuals and/or organizations make clinically sound decisions when addressing treatment needs. For a clinical guide of our 5 Day Evaluation process, please refer to our Programs and Services Guide.





#### Assessment & Orientation Unit (A&O)

This unit is designed to support our patients as they enter treatment and beging to invest in their community of peers. An extensive battery of assessments is performed to identify the patient's bio-psycho-social-spiritual strengths, needs and barriers to recovery (such as chronic pain, dual diagnosis, trauma, or other co-occurring disorders). This comprehensive assessment process provides our medical and clinical teams with much of the information they need to build a treatment plan that is individualized for each patient.

#### **Medical Detoxification**

Medical Detoxification can be a critical time in a patient's journey toward recovery because the symptoms of withdrawal can be difficult to manage and potentially life-threatening. A team of certified, competent and caring professionals work together to ensure that we provide the best medical care for our patients. The Medical Director prescribes detox medications to keep the patient safe and reasonably comfortable.

While receiving detoxification medications, patients also attend Acudetox groups utilizing a specific acupuncture protocol, psychoeducational groups, and experiential activities. However, detox patients are also given sufficient opportunity to relax and allow their bodies to begin the healing process. Patients on a detox protocol are monitored 24 hours a day and the typical length of detoxification is 3 to 5 days and may be longer depending on the severity of the patient's withdrawal symptoms.



#### $Newcomer\ Program\ (NC)$

The Newcomer Program (NC) is designed for individuals who have little to no experience with treatment and recovery. This program blends the necessary education and treatment activities to give our patients the best opportunity for long-term recovery right from the start. The foundation of the NC program, like all of our clinical programs, is the 12 Steps of Alcoholics Anonymous. While in this program, our patients work Steps 1 through 5. In addition to working those steps and attending a 12 step meeting everyday, our patients are given multiple therapeutic assignments to help with specific barriers to their recovery. The NC program includes group therapy, individual therapy, family therapy, schema therapy, education groups, activity groups, and progress groups. The typical length of stav in NC is 4 to 5 weeks.





#### Young Adult Program (YA)

The Young Adult Program (YA) is designed specifically to treat 18 to 25 year olds struggling with substance abuse or chemical dependency. This program focuses on helping the patients develop healthy behaviors, coping skills and social relationships that support their recovery. In addition to providing the clinical programming

previously mentioned in the NC program section, the YA program addresses developmental issues, behavior styles, and the high energy levels of young adults. This program heavily utilizes modalities which are experiential or activity-based. The typical length of stay is 4 to 5 weeks.

#### Intensive Outpatient Program (IOP)

The Intensive Outpatient Program (IOP) is designed for individuals who are in the early stages of their addiction, have a living situation which is conducive to recovery, and have a strong support system in place. Typically, these individuals do not require a residential level of care in order to abstain from drugs and alcohol during treatment. This level of care can be used as a patient's first introduction to treatment if they have a diagnosis of a Mild to Moderate Substance Use Disorder.

IOP is frequently used as a step-down level of care for patients who have a diagnosis of Severe Substance Use Disorder. The IOP program includes group therapy, individual therapy, family therapy, education groups, 12 step work, 12 step meetings and progress groups. The program meets 3 hours a day, 4 days a week (minimum of 12 hours per week) and the typical length of treatment is 8 weeks.



Cornerstone of Recovery saved my life. The amazing staff offered empathy, kindness, understanding and real-life experience that only other recovering addicts and alcoholics can. Cornerstone introduced me to a new way of life and 12 step recovery. My life now is so much more than I could have ever imagined and I have Cornerstone to thank for it. I am so grateful for the experience, the tools and life-long sober friendships that I gained from Cornerstone.

— JOHN H.





#### Support Living Facility (SLF)

The Support Living Facility (SLF) provides a safe environment for patients to continue to learn and practice self-management and interpersonal relationship skills while solidifying their recovery program. It can take several months for individuals to become comfortable enough in their recovery to successfully move away from the environment where they got sober. The SLF Program allows men and women to experience some of the freedoms they will experience after treatment while they are supported by thier peers, staff, and a sober environment. Staff monitors the community through regular contact, group therapy,

spirituality groups, relapse prevention groups, drug screens, and random checks of the living quarters. Eventually, the patient is allowed to retrieve their cell phone, to leave the premises, operate a vehicle and obtain employment. The minimum length of stay is 2 months (while the individual concurrently is in the IOP Program). Patients often choose to stay in SLF longer while they continue to build their recovery network and become more comfortable with the life changes they've made. Typical length of stay varies from 2 to 6 months, depending on the patient's clinical needs.

#### Family Therapy

Family Therapy is an integral part of all of the clinical programs at Cornerstone. Early on in the treatment process, we conduct a Family Questionnaire which allows family members and close personal friends to have input that impacts the patients treatment plan. When appropriate, there are Family Therapy sessions throughout the treatment process. These sessions are designed to work through relationship issues, enhance communication, educate the family about the disease of addiction and provide them with emotional support while their loved one is in treatment. Through this support, the family will gain knowledge about the treatment process and how they may be unknowingly supporting the addiction through co-dependent and enabling behaviors.

Family members will learn about how to engage in personal growth and change through various 12 step programs, so that the family can heal together through the recovery process. Cornerstone requires that each patient complete Family Fundamentals, an intensive three-day family program designed to provide intensive education, group therapy, family therapy, 12 step meeting experience, and an opportunity to repair the damage caused by active addiction. Family members are strongly encouraged to attend the Family Fundamentals program along with the patient. Cornerstone also has a weekly family education group for family members and an ongoing support group for parents of young adults who are struggling with addiction or who have recently entered recovery.







#### Continuous Care

The Continuous Care Program upholds Cornerstone of Recovery's treatment philosophy that chemical dependency is a chronic incurable disease that requires the consistent and continued attention of each patient for a lifetime. Recent scientific studies of the disease process have determined that full remission from active addiction does not occur until an individual has experienced at least 18 months of continuous sobriety, long after most intensive treatment programs have concluded. In response to this knowledge, the Continuous Care Program provides services for a period of at least 18 months following treatment, to ensure that each patient has the opportunity for professional support throughout the early stages of their recovery. During this time, patients are encouraged to practice the skills and tools they learned and developed in treatment as they find their way back into their home, work, and social environments. They are able to talk with Recovery

Coaches and therapeutically process the ups and downs they experience in sobriety. Active participation in the Continuous Care Program is vital in establishing a lifelong, solid recovery plan.





#### **Co-Occurring Mental Health and Substance Use Disorders**

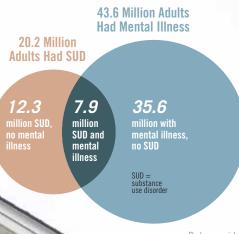
The best treatment for persons with co-occurring disorders is simultaneous treatment of each disorder. We know that treating mood disorders alongside substance use disorders improves the outcome for each treatment goal. Utilizing state of the art psychopharmacology, psychotherapy, and medical diagnosis and treatment, our approach serves the whole person. Staying sober can be extremely difficult if you have severe depression, an anxiety disorder, or disorders involving poor impulse control. Our 12-step programming, schema therapy, and individual and group therapy can be much more effective for dually-diagnosed patients when it is coupled with the right pharmacological treatments and clinical interventions. For example, suicidal ideation is a common symptom evaluated and treated at Cornerstone. We effectively treat Post Traumatic Stress Disorder (PTSD) with a

natic Stress Disorder (PTSD) with a combination of medication and Eye Movement Desensitization and Reprocessing (EMDR).

We are broadly able to enhance the chance for a successful recovery by utilizing non-addictive medications to treat anxiety disorders, insomnia, mood disorders and other psychiatric conditions.

Correct diagnosis is essential, and many patients arrive at Cornerstone with a co-occurring disorder that is either undiagnosed or misdiagnosed and improperly treated. Our Chief of Psychiatry sees nearly half of Cornerstone's patients and works with them on developing a treatment strategy that is comprehensive and effective. Dr. Lane Cook is a Board Certified Psychiatrist and has been in practice for over 35 years; he is also a member of the American Academy of Addiction Psychiatry.

According to the 2014 National Survey on Drug Use and Health, 39.1% of persons with Substance Use Disorders also have a mental illness/psychiatric disorder.



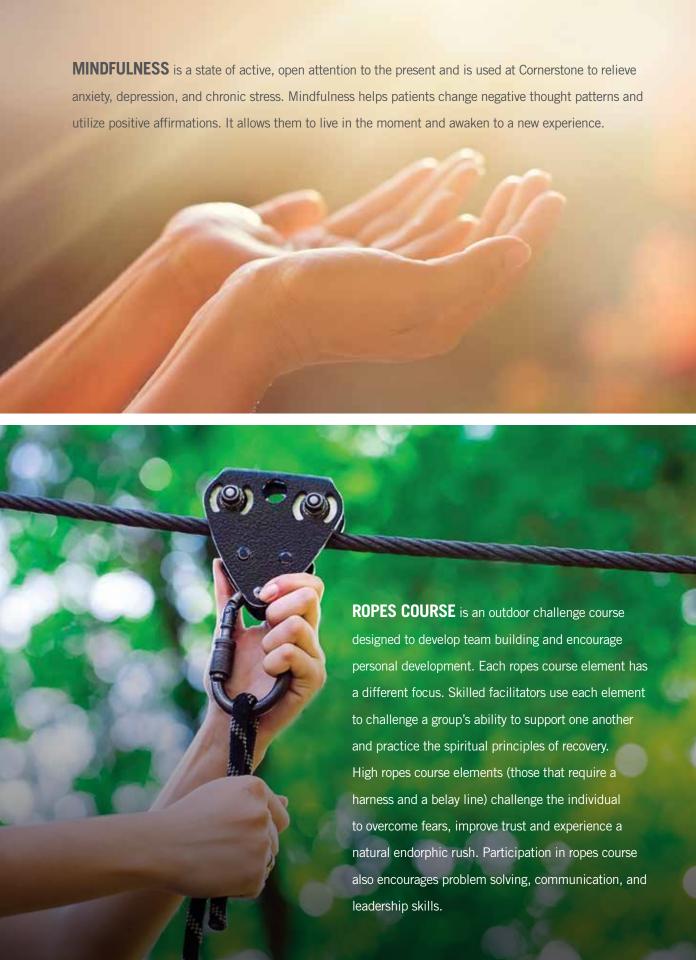
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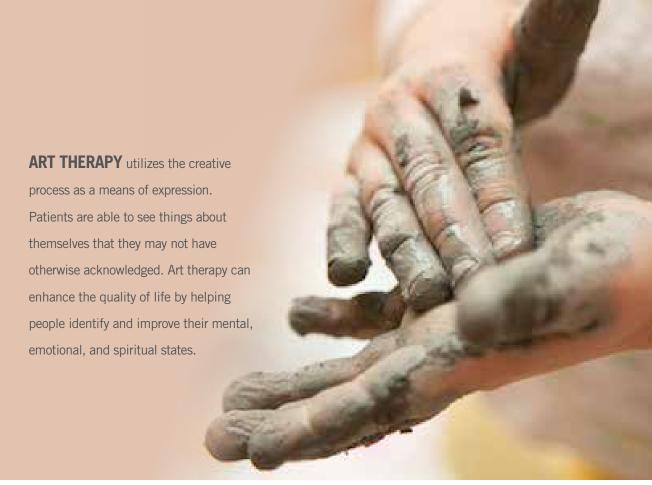


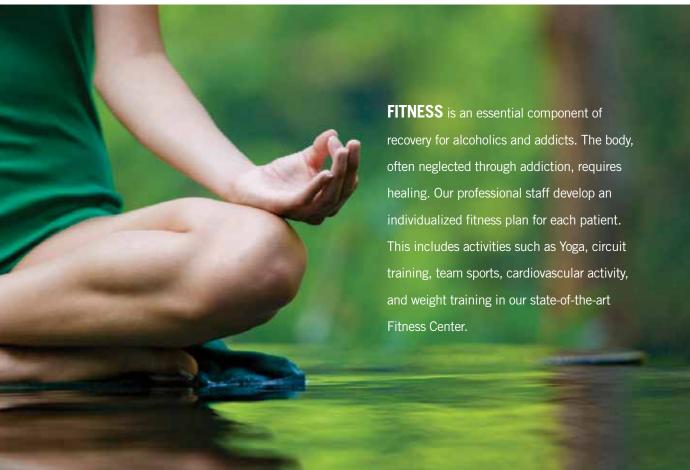
We believe healing occurs through direct experience. Experiential activities amplify the traditional therapeutic modalities that are part of our milieu. Fitness, Meditation, Relaxation Therapy, Yoga, Spirituality Groups, Ropes Course, Mindfulness, Art Therapy, Drumming Circles, and community outings are some components of experiential healing at Cornerstone. Patients who participate in experiential therapies report reductions

in chronic pain, improved flexibility, increased endurance, and better cardiovascular functioning. Caring, qualified professionals provide these services to promote well-being and improve self-esteem.

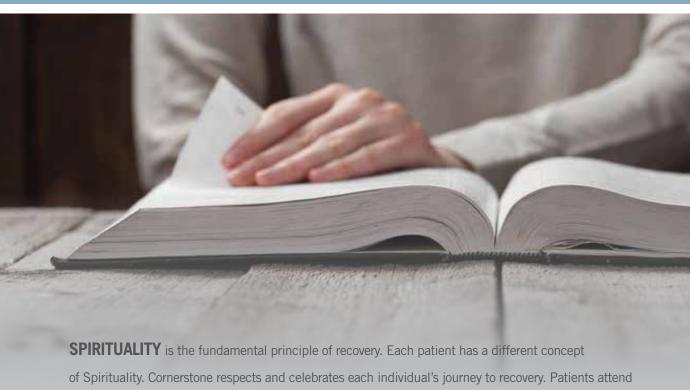












12 step meetings, morning spiritual groups, evening spiritual groups, guided meditation, and have the

opportunity to meet with spiritual advisors throughout the treatment process.

## Professionals Program

The Professionals Program is designed for individuals who have a license that is monitored by a state board or agency. This program serves nurses, pharmacists, doctors, attorneys, dentists, and other professionals who have safety sensitive positions. Acknowledgment of chemical dependency can be extraordinarily difficult for all of us, especially professionals who have a license or credential at stake.

The Professionals Program at Cornerstone is managed by Dr. Janet Hicks, who is a practicing pharmacist. Dr. Hicks' personal experience with addiction, her knowledge of the treatment process, and her passion for helping others makes her an effective advocate for professionals in treatment. Dr. Hicks maintains strong relationships with several state monitoring agencies and often advocates on behalf of professionals seeking to get back to work in their field of expertise after treatment. With Cornerstone's support, most professionals are able to return to the careers they built their lives around. The typical length of stay is 90 days, but stays can be shorter or longer depending on a patient's individual situation.



in the recovering professionals intended to be. "

— JASON M.







#### **INQUIRIES**

If you are a potential candidate for the Professionals Program or would like more information about the program, please contact Dr. Janet Hicks.

Dr. Janet Hicks
(865) 850-5915
janethicks@cornerstoneofrecovery.com



The Aviation Program offers a specially tailored focus for individuals employed in the aviation industry. The program is designed to meet the needs of pilots, flight attendants, agents, ground staff as well as others involved with



Our Aviation Program was conceived and is managed by former airline employees with more than 40 years of industry experience who know intimately the rigors of the job and the pressures that come with it, as well as expectations placed on recovering airline industry personnel by federal and industry safety boards. Their job is to not only help patients overcome their addiction, but to help move the process forward to get them back where they belong. Our Aviation Program team is dedicated to the success of our aviation clients, and they're familiar with FAA regulations. have extensive knowledge of specific policies of the various airlines and are deeply connected to a broad network of airline unions and employee assistance programs. Throughout the duration of this customized program — which may be from 30 to 90 days — they work closely with clients not just on combating addiction and alcoholism but on implementing a lifelong program of recovery that can give those who return to the skies the confidence and serenity they need to face whatever turbulence — physical, financial and emotional — that may be on the horizon.

Now that I am able to have
the blessing of hindsight, my
experience at Cornerstone was
just what I needed. The fact that
the majority of the counselors at
Cornerstone are in recovery is a
tremendous asset. Cornerstone
gave me the tools and education
to get started on my journey of
sobriety. I am very fortunate
that my company was
supportive and sent me
to Cornerstone to get
better.

— JOHN D.



#### **INQUIRIES**

If you would like to learn more about the Aviation Program at Cornerstone, please contact Jeff Mangrum, Allan Hutchison or Nan Lavecchia directly.

Sally Lucas

Aviation Program

(312) 343-7183

sallylucas@cornerstoneofrecovr



BA, CPRS, LADAC II, NCAC I (865) 973-0582

(000) 010 0002

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#### **Allan Hutchison**

Aviation Program Coordinator LADAC

(865) 407-6744

allanhutchison@cornerstoneofrecovery.com

## Railroad Program

Working in the railroad industry has its unique challenges. Some employees turn to the use of alcohol or drugs to cope with stress. Continued use of substances can lead to chemical dependency and addiction. Irregular work schedules, travel, and rural locations are just a few of the complicating factors that can make recovery for railroad men and women different from those working in other industries.



Cornerstone's Railroad Program is led by Roger Davis, a former railroad employee who got sober while working on the railroad. Roger understands the railroad lifestyle and culture, which allows him to be of great help to the men and women he serves. Roger worked as a Brakeman and Conductor for 21 years prior to becoming a Drug and Alcohol Rehabilitation Services Counselor with Norfolk Southern Railway. Roger worked as a Certified EAP and SAP for 10 years before retiring from the railroad.

After some contemplation, Roger decided to reach out to Cornerstone of Recovery, his treatment provider of choice when he was an EAP, to discuss developing an official Railroad Program. The CEO of Cornerstone at that time, Dan Caldwell, was enthusiastic about the idea and they began the process of developing a world-class program specifically tailored for railroad men and women.

Cornerstone of Recovery is the premier treatment center for railroad employees and their family members.

When I lost my job, I looked at myself as a failure who couldn't hold on to anything important in life. I was broken, alone and embarrassed. Cornerstone opened my eyes to a new way of life. Their inpatient and outpatient programs helped me learn from my mistakes, value myself, embrace my qualities and get involved with a 12 step program to continue learning and growing in sobriety. With the help of Cornerstone I no longer look at myself as a failure but as a person who has options and opportunities for their life.

— KYLE J.





#### **INQUIRIES**

Please contact Roger Davis directly for more information about the Railroad Program at Cornerstone of Recovery.

Roger Davis

(205) 492-3354

rogerdavis@cornerstoneofrecovery.com

#### **General Information**

#### **Admission Information**

Patient admissions may be arranged 24 hours a day, 7 days a week, 365 days a year. Employee Assistance Professionals, interventionists, family members, medical professionals or other concerned persons may arrange patient assessments and admissions. Cornerstone conducts an initial assessment to determine the appropriate level of care for patients. Admission information is available by calling (866) 695-0726.

#### Payment and Insurance Information

We understand that insurance for addiction treatment can be complex. Our experienced staff is skilled in working with insurance providers to access the maximum benefits on your behalf. Cornerstone of Recovery is an in-network provider with most commercial insurance companies. When you call us, an Admissions Counselor will work closely with you and your insurance company to explore your treatment options.

Patients wishing to use insurance can contact our Admissions Department at 1-866-695-0726 and an Admissions Counselor will verify your eligibility with your insurance company, review your insurance benefits with you, and assist in calculating an estimated cost for treatment. We will do our best to help you maximize the benefits available under your health insurance plan, and we will keep you informed during every step of the process.



#### **Location Information**

#### Knoxville, Tennessee

Cornerstone of Recovery is located 10 minutes from Downtown Knoxville and McGhee-Tyson Airport. 4726 Airport Hwy Louisville, TN 37777

(866) 695-0726

www.cornerstoneofrecovery.com

#### **AIRLINE TRANSPORTATION TO TENNESSEE**

Cornerstone of Recovery's campus is conveniently located just a few minutes from Knoxville's McGhee Tyson Airport (TYS). All individuals that are flying to treatment will be met in the baggage claim area of the airport by a member of Cornerstone's staff and will then be transported to the facility.





# **NOTES**

